# Accessibility statement for BetterPoint app

This accessibility statement applies to the BetterPoints app.

This app is developed by BetterPoints Ltd. We want as many people as possible to be able to use this app. For example, that means you should be able to:

- change colours, contrast levels and fonts
- zoom in up to 400% without the text spilling off the screen
- navigate the app using just a keyboard
- navigate the app using speech recognition software
- listen to the app using a screen reader
- We've also made the app text as simple as possible to understand.

## How accessible this app is

The BetterPoints app is fully compliant with the Web Content Accessibility Guidelines version 2.2 AA standard.

## Feedback and contact information

If you need information on this app in a different format please contact:

- Email Stacey.reed@betterpoints.uk
- Call +44 (0) 20 3879 7879

We'll consider your request and get back to you in 2 working days.

## Reporting accessibility problems with this app

We're always looking to improve the accessibility of this app. If you find any problems not listed on this page or think we're not meeting accessibility requirements, contact:

- Email Stacey.reed@betterpoints.uk
- Call +44 (0) 20 3879 7879

BetterPoints

# Enforcement procedure

The Equality and Human Rights Commission (EHRC) is responsible for enforcing the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018 (the 'accessibility regulations'). If you're not happy with how we respond to your complaint, contact the Equality Advisory and Support Service (EASS).

# Technical information about this app's accessibility

BetterPoints Ltd is committed to making its app accessible, in accordance with the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018.

# Compliance status

The BetterPoints app is fully compliant with the Web Content Accessibility Guidelines version 2.2 AA standard.

# Preparation of this accessibility statement

This statement was prepared on 13th April 2026. It was last reviewed on 13th April 2026.

This BetterPoints app was last tested on 13th April 2026.

The test was carried out by an independent accessibility agency, Web Usability. A representative selection of screens was reviewed using the WCAG Evaluation Methodology.